

Access Statement For Bagwell Farm Touring Park

Introduction

We will do all that we can to help you to enjoy your stay with us. Feel free to ask us for any help that you need to plan or enjoy your holiday. Our friendly, approachable staff are always happy to assist in any way we can.

Pre-Arrival

- We cater for tents, touring vans and motor vans - electric hook-up is available on many pitches and some also have their own water tap & drain or access to a shared tap on the edge of the pitch.
- Pitches are usually allocated in advance - please discuss special requirements at the time of booking. We will always try to help but may not be able to allocate a suitable pitch if not requested at the time of booking.
- Our Reception team will do all they can to help with any requests ... If we don't know the answer to your question we will do our best to find out!

Arrival & Car Parking Facilities

- There is an arrivals bay immediately outside shop and reception (there may be queues on Saturdays during school holidays)
- You can park your car on your pitch - let us know if you need any special arrangements

Main Entrance & Reception

- Reception is usually within the shop building (see below)
- Staff are happy to come outside the building to complete the check-in procedure – it is useful to let us know in advance if you would like us to do this.

Shop

- Access to the shop is by gentle ramp. While the usual door opening is only 660mm wide, staff will be available to open a second door to widen this to 1080mm. The shop is small and it is not easy to

manoeuvre a large chair around all of the shop but the friendly shop team are more than happy to assist you - with a chair or with finding items.

Bathroom, Shower-room & WC

- The main toilet/shower buildings are reasonably spacious – especially the new block.
- We also have two accessible shower rooms with shower and wc. These are kept locked – The newer block's doorway is 900mm wide and is accessible with a Radar key, the older facility has a door 780 wide and is fitted with one of our own locks - keys for both are available from shop/reception (£10 deposit refunded on return of key)

Laundry

- Reached via gentle tiled slope.
- Sinks are at standard height and washing machines are top loaders
- Two stacked dryers - one high level, one low level.
- Chair available

Red Barn Bar/Restaurant/Takeaway

- Seating area outside is paved and level
- Access to the bar is through a doorway 1 metre wide
- Two seating areas with a range of circular/rectangular tables
- Tables and chairs can all be moved on request
- There is one accessible toilet within the bar area (reached from inside the building through a door 900mm wide)

Touring Pitches

- Site is set in a valley - most of the site is sloping in nature - Many pitches are terraced offering a level pitch which is reached via an uphill road.
- Level pitches near the toilet/shower facilities are available.
- Site roads are of tarmac, concrete or firm chippings. Reception staff are happy to send a site map and advise on suitable pitches at the time of booking.

Contact Information

- Address: Bagwell Farm Touring Park, Knights in the Bottom, Chickerell, Weymouth, Dorset, DT3 4EA
- Telephone: 01305 782575
- Email: enquire@bagwellfarm.co.uk
- Website: www.bagwellfarm.co.uk
- Hours of operation: Actual reception opening times vary with season - usually not less than 9am - 5pm. Telephone enquiries may be made from 9am - 9pm and emergency calls will be taken at night if necessary.
- Emergency number: 01305 782575

Equipment hire

There are several local equipment hire companies including:
Active Mobility - 117 Radipole Lane, Southill, Weymouth DT4 9SS Tel 01305 774422 <http://www.active-mobility.co.uk/hire>

Transport

There are wheelchair accessible taxis available in Weymouth – including:

Mr. S. Burt - Tel: 07791534415 - www.stevescabs.co.uk

For public transport and car parking check:

<http://www.traveldorset.org/>

This site will also tell you which car parks have designated parking spaces (pay and display) and where you can park on-street (free for blue badge holders – time limits may apply)

Future Plans

- As buildings are replaced or upgraded we will continue to improve accessibility - we are always open to suggestions!

We welcome your feedback to help us continuously improve if you have any comments please phone 01305 782575 or email feedback@bagwellfarm.co.uk